

POLICY AND GUIDELINE

TOMAH HEALTH

Tomah, Wisconsin 54660

EFFECTIVE DATE: 12/11/2020

DIVISION: Leadership

P&G #: 100-MSF-023

ORINATION DATE: 12/11/2020

TITLE: Standards of Professional  
Behavior for Medical Staff

PAGE: 1 of 2

Approved By: \_\_\_\_\_ DATE: \_\_\_\_\_  
Author  
\_\_\_\_\_ DATE: \_\_\_\_\_  
Administrative Team Leader  
\_\_\_\_\_ DATE: \_\_\_\_\_  
Medical Staff President  
\_\_\_\_\_ DATE: \_\_\_\_\_  
Board of Directors

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01. INVOLVES

Medical Staff

02. PURPOSE

To provide a framework for standards of professional behavior for the Medical Staff.

03. POLICY

Medical Staff members will receive the Standards of Professional Behavior at the time of appointment to the medical staff. The standards are developed to provide a framework and guide for professional behavior.

04. GUIDELINES

**WORK ETHICS STANDARD:**

Affirm a commitment to making the Tomah Health work environment better by attending and arriving on time for procedures, appointments and meetings. Respond to calls and requests in a timely manner. Actively participate and follow through on committee or project assignments. Follow hospital policies and procedures.

**COMMUNICATION STANDARD:**

Affirm a commitment to use open and honest communication through basic customer courtesy (phone, written, face to face) and active listening. Maintain professional communication when conflicts arise. Maintain confidentiality.

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**TEAMWORK STANDARD:**

Affirm a commitment to the mission and culture of Tomah Health. Support patient safety by valuing each team member's role. Collaborative and supportive of each team member. Support a Just Culture.

**QUALITY STANDARD:**

Affirm a commitment to provide respectful, compassionate, quality care grounded on evidenced based standards.

**PROFESSIONALISM STANDARD:**

Affirm a commitment to professional conduct evidenced by commitment and confidence, responsibility and dependability, honesty and ethics, appearance and professional presence.

**ATTITUDE STANDARD:**

Affirm a commitment to maintain a positive, professional perspective towards all staff and providers. I will approach every challenge or obstacle with an open and unbiased mind, and I commit to asking for assistance in dealing with difficult situations or problems when necessary.

05. FORMS

Tomah Health Standards of Professional Behavior

## **Standards of Professional Behavior**

### **WORK ETHICS STANDARD:**

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### **ATTITUDE STANDARD:**

Affirm a commitment to maintain a positive, professional perspective towards all staff and providers. I will approach every challenge or obstacle with an open and unbiased mind, and I commit to asking for assistance in dealing with difficult situations or problems when necessary.

**My signature below serves as acknowledgment that I have received, read and understand the Standards of Professional Behavior for Tomah Health.**

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Provider Name (Printed)

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Provider Signature

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Date